



December 30, 2010

URGENT DRUG RECALL

PSS World Medical
PO Box 550560
Jacksonville, FL 32255

Dear Customer:

This is to inform you of a voluntary product recall involving **ALL LOTS** of ALCOHOL PREP PADS, ALCHOLOL SWABS, and ALCOHOL SWABSTICKS manufactured by Triad Group but which has been private labeled for many accounts. This recall involves those products marked as STERILE as well as non-sterile products.

This recall has been initiated due to concerns from a customer about potential contamination of the products with an objectionable organism that may or may not be related to Triad's manufacture of these products. We are, out of an abundance of caution, recalling these lots and revalidating our production lines to ensure that we are not the source of these contamination issues.

Please immediately examine your inventory and quarantine product subject to the recall. In addition, if you have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification may be enhanced by including a copy of this recall notification letter. This recall should be carried out to the user or consumer level. Your assistance is appreciated and necessary to prevent potential patient harm.

~~Please complete and return the attached response form as soon as possible. **DO NOT RETURN THE PRODUCT ON YOUR OWN.** A return authorization number will be issued once the attached response form has been received. No product will be accepted for a return without a return authorization number. We will credit your account for the returned product and pay for the shipping costs to return to Triad. **We ask that you fill out and return the response form even if you have no products subject to this recall, so it will help in our reporting to FDA.**~~

If you have any questions please call Triad Group Customer Service Monday through Friday between the hours of 8:30 A.M. and 4:00 P.M. Central Time: 262-538-2900 x2761 or e-mail at the following address: recall.coordinator@triad-group.net.

This recall is being conducted with the knowledge of the U.S. Food & Drug Administration.

Yours truly,
Eric Haertle/COO

700 West North Shore Drive ▼ Hartland, WI 53029
800.288.1288 ▼ 262.538.2900 ▼ info@triad-group.net